

# Norfolk County Council

- NCC as the local highway authority has a duty to maintain the highway.
- Maintain means what it says; it does not mean improve or to ensure it is safe.
- We also have powers to improve.
- A balance needs to be struck between benefit and cost.
- We have reintroduced some proactive grasscutting

# NCC Highways Organisation

**Norfolk** County Council

Highways Maintenance Section

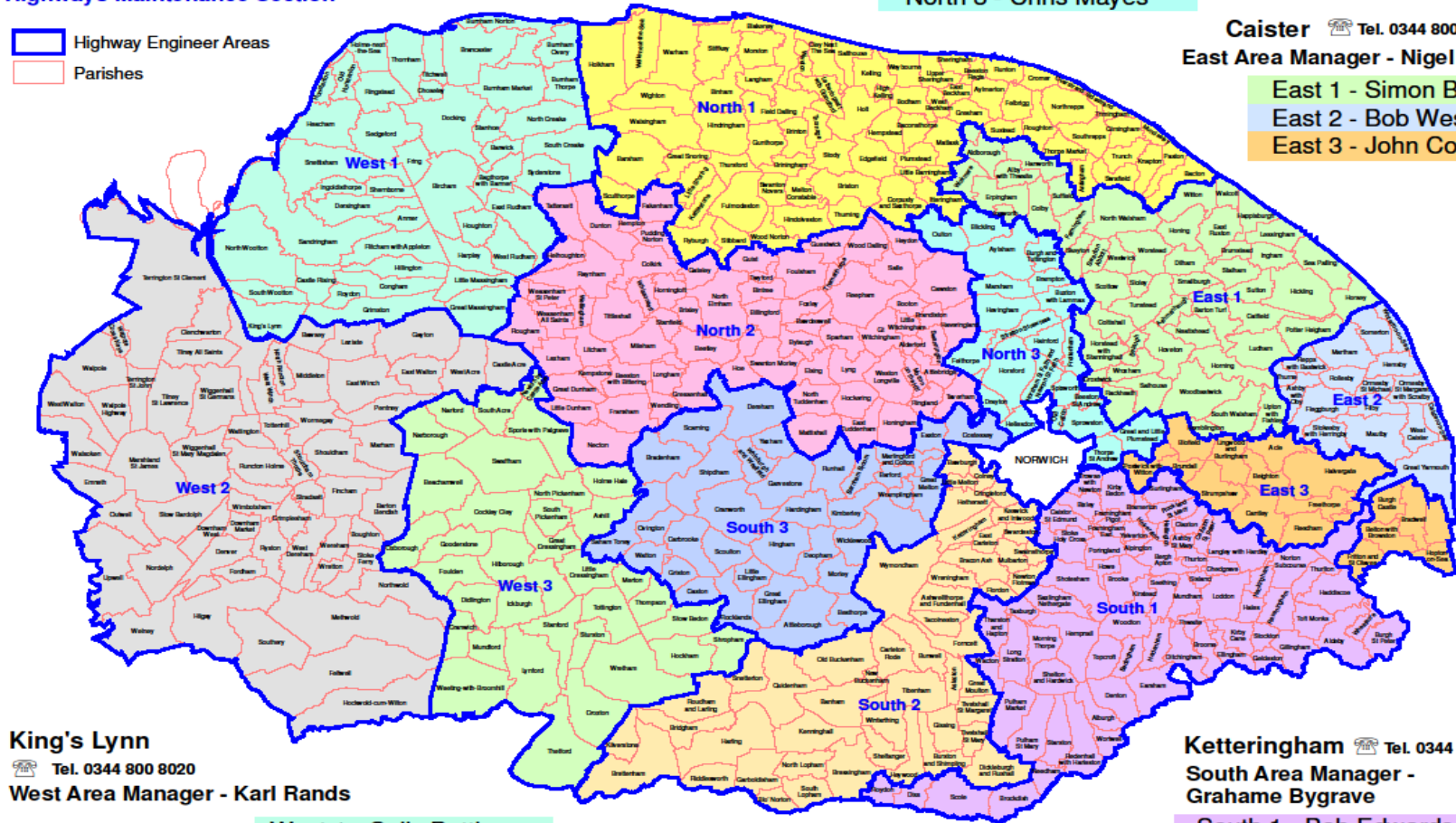
- Highway Engineer Areas
- Parishes

**Aylsham** Tel. 0344 800 8020  
North Area Manager - Chris Alston

North 1 - Steve White  
North 2 - Jon Winnett  
North 3 - Chris Mayes

**Caister** Tel. 0344 800 8020  
East Area Manager - Nigel Seago

East 1 - Simon Briggs  
East 2 - Bob West  
East 3 - John Cotton



**King's Lynn**  
Tel. 0344 800 8020  
West Area Manager - Karl Rands

West 1 - Sally Bettinson  
West 2 - Andy Wallace  
West 3 - Paul Groom

**Ketteringham** Tel. 0344 800 8020  
South Area Manager - Grahame Bygrave

South 1 - Bob Edwards  
South 2 - Gary Overland  
South 3 - Paul Sellick

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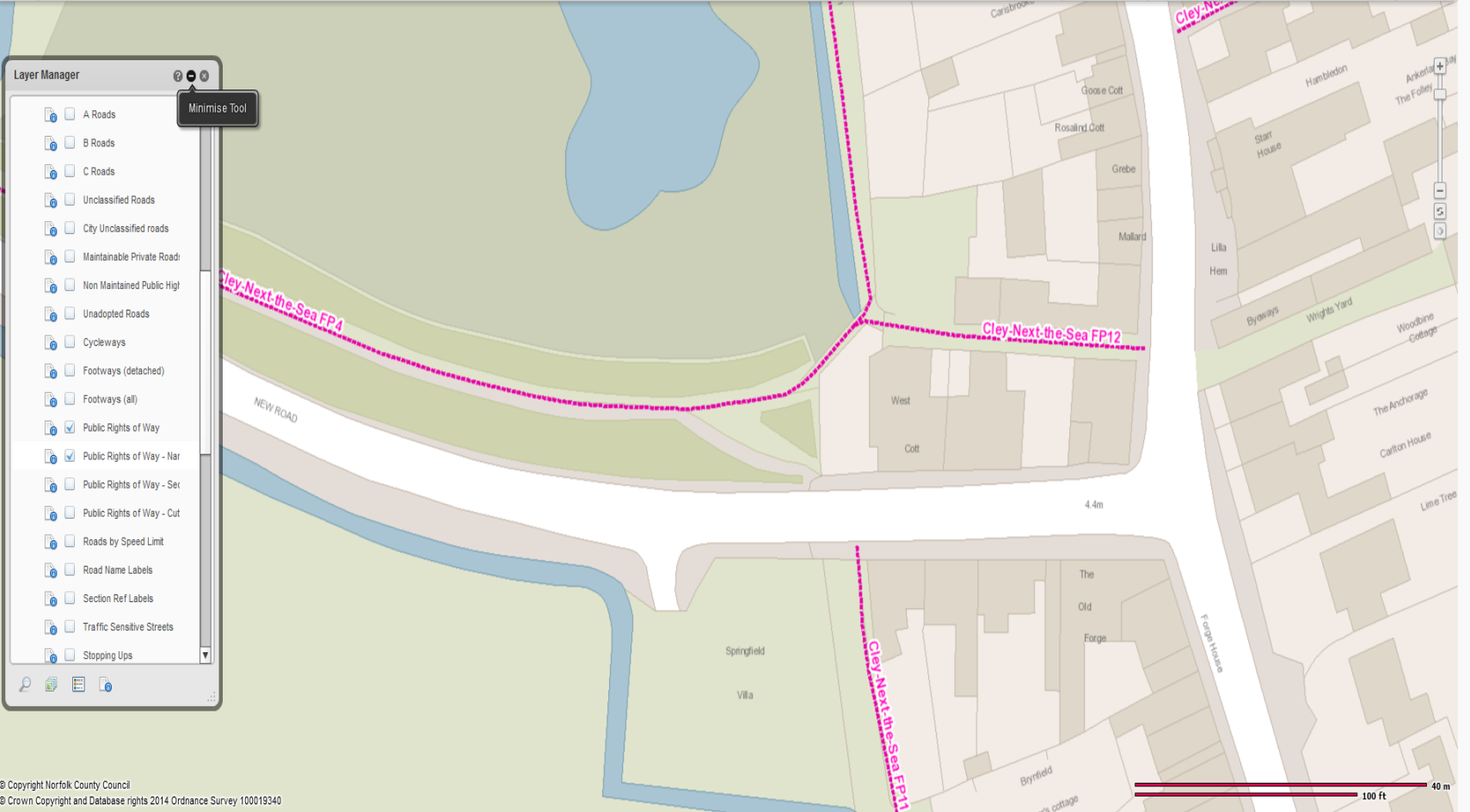
# Addressing and Reporting PRoW Issues

- Web Portal
  - Telephone the CSC
  - By email
  - By letter
  - Face to face
  - CRM/Mayrise
- <https://www.norfolk.gov.uk/roads-and-transport/roads/report-a-problem>
  - 0344 800 8020
  - [highways@norfolk.gov.uk](mailto:highways@norfolk.gov.uk)

# Reporting issues

- Missing fingerposts
- Obstructions
- Broken infrastructure
- Overhanging hedges
- Ploughed up paths
- Overgrown vegetation









# Enforcement

- Going to law is resource and cost demanding and is a last resort
- Need to find a new way of dealing with the reinstatement of cross field paths and obstructions.
- The County Council will take legal action if it is justified.

# Parish Partnership Schemes

- £300,000 funding on a 50/50 basis
- Emails go out in June for submission by December for the next year
- The type of scheme supported is limited but includes improvements to PRow
- Bids are assessed by members in March
- Local Highway Engineers can help you develop your ideas, discuss practicalities and cost.